

## Tender Notice (E-TENDERING MODE ONLY)

Online Open Tender in Two Bid System for Upgradation of on-Premise Hardware, Software and Licenses for Financial Accounting System ERP, Data Warehousing (DWH), Document Management System (DMS) & Web-Servers/Application Servers for e-Filing of (ETMS, CCLS, DTMS & eMB). On-site Support (24\*7 basis) with one-year warranty, four years AMC and ATS Support at CONCOR's Central Site at ICD/Tughlakabad, New Delhi only through e-tendering mode.

1. The bid document can only be downloaded from the website ([www.tenderwizard.com/CCIL](http://www.tenderwizard.com/CCIL)) and the intending bidders should submit the document sale price of Rs. 1,000.00 inclusive of all taxes and duties through e-payment at the time of making online request.
2. Complete tender papers duly accompanied with requisite EMD shall be received online as per date and time mentioned below and may be opened in presence of the bidders or their authorized representatives.

Tender No.	CON/IT/70845/23/03
Name of Work	Open Tender in Two Bid System for Upgradation of on-Premise Hardware, Software and Licenses for Financial Accounting System ERP, Data Warehousing (DWH), Document Management System (DMS) & Web-Servers/Application Servers for e-Filing of (ETMS, CCLS, DTMS & eMB). On-site Support (24*7 basis) with one-year warranty, four years AMC and ATS Support at CONCOR's Central Site at ICD/Tughlakabad, New Delhi
Estimated Cost	Rs. 81,12,08,979.00
Completion Period	180 Days (period for supply, installation, commissioning, integration, migration, testing, acceptance and one month successful run), one year warranty, first year ATS and 4 years for AMC & ATS period.
Earnest Money Deposit	Rs. 10.00 Lac (Rs. Ten Lac only) through e-Payment.
Cost of Document	Rs. 1,000.00 inclusive of all taxes and duties through e-payment.
Tender Processing Fee	Rs. 4,000.00 plus taxes as applicable. (Non-refundable) through e-payment.
Date of Sale (Online)	From 03/07/2023 1100 hrs. to 24/07/2023 (upto 1700 hrs.)
Pre-Bid Meeting	11/07/2023 at 1130 Hrs.
Date & Time of submission of tender	25/07/2023 at 1700 Hrs.
Date & Time of opening of tender	26/07/2023 at 1130 Hrs.
Minimum annual turnover	The average annual turnover of the bidder during the last three financial years (i.e. 2019- 20, 2020-21 & 2021-22) should not be less than ₹ 1,09,66,34,361.00 (Rupees One Hundred Nine Crore Sixty-Six Lac thirty-four Thousand Three Hundred Sixty One only). The information shall be supported by the copy of Chartered Accountant's certificate and copy of Balance sheet (Audited for FY 2019-20 & 2020-21 and Audited/ Unaudited for FY 2021- 22).

<p>Experience with respect to similar nature works</p>	<p>The minimum amount of single work of the similar nature should be amounting to ₹ 54,08,05,986.00 or works of similar nature amounting to ₹ 81,12,08,979.00 during previous 84 months (7 years) prior to the date of tender opening</p> <p>The similar nature of work would include orders in his own name for Servers (including RISC / EPIC servers similar /equivalent), storage, Software licenses/Financial accounting ERP / ERP/ DMS/ Database / for similar / equivalent technologies supply/ implementation/ integration/ migration/ support (for multi-location, centralized system) for datacenter / DR site and order for support (for round the clock AMC's / ATS/ on-site support/ support).</p> <p>The above-mentioned details should be supported by copies of Purchase orders alongwith the completion certificate indicating completion of such activities i.e. supply / implementation / integration / migration/ support.</p> <p>The completion for supply/ implementation/ integration/ migration/ support would be Reckoned from the date of installation / commissioning/ integration/ migration for both types of order i.e. single orders of supply/ implementation/ integration/ migration and combined order of supply /development / implementation/ integration/ migration with support, in such orders, value of each completed activity i.e. one-time supply /installation / commissioning/ development/ integration/ migration or support period (each completed year) would be considered for the above requirement.</p> <p>For Support /on-going services (separate orders or combined orders with supply (which will include order for supply / implementation/integration/ migration order), value of each completed year would be considered for the above requirement.</p>
<p>Support</p>	<p>The bidder should be a total solution provider and should have direct tie-up with hardware OEM. The bidder should have either direct tie-up with the principals or their authorized partners for software like RDBMS, Application software/ERP, DMS, backup licenses etc. or any other software for supply and providing necessary support. The bidder should submit authorization certificate/ documentary proof of such tie-ups alongwith technical bid.</p> <p>The bidder should have support office in Delhi / NCR to provide necessary support.</p>



CONCOR reserves the right to reject any or all the tenders without assigning any reason thereof.

This tender notice is also available on the web site [www.concorindia.com](http://www.concorindia.com). The bid document can also be downloaded from the website ([www.tenderwizard.com/CCIL](http://www.tenderwizard.com/CCIL)). However, the intending bidders should submit the document sale price of Rs. 1,000.00 through e-payment at the time of making online request.

EMD to be paid through e-payment and the receipt of the same should be scanned and uploaded in the e-tendering website [www.tenderwizard.com/CCIL](http://www.tenderwizard.com/CCIL).

To participate in the E-Bid submission, it is mandatory for the bidders to have user ID & password which has to be obtained by submitting an annual registration charges of INR 1200/- plus taxes as applicable to M/s. ITI through e-payment. Bidders have to pay the Tender Processing Fee to ITI through e-payment at the time of downloading/ submission of bid.

The detailed tender document can be viewed from the website [www.tenderwizard.com/CCIL](http://www.tenderwizard.com/CCIL) from 03/07/2023 1100 hrs. to 24/07/2023 (upto 1700 hrs.).

**Corrigendum / Addendum to this Tender, if any, will be published on website [www.concorindia.com](http://www.concorindia.com), [www.tenderwizard.com/CCIL](http://www.tenderwizard.com/CCIL) and Central Procurement Portal (CPP) only. Newspaper press advertisement shall not be issued for the same.**

**Note :**

1. Tender Document/sets shall be provided free of cost to Micro & Small enterprises (MSE's) registered with the listed agencies or having Udyog Aadhar Memorandum.
2. MSEs registered with the agencies mentioned below or having Udyog Aadhar Memorandum will be exempted from payment of Earnest Money Deposit (EMD).
3. MSEs who are interested in availing themselves of these benefits and preferential treatment, the MSEs will enclose with their offer the proof of their being MSE registered with any of the agencies mentioned in the notification of Ministry of MSME indicated below along with the bid.
  - (i) District Industries Centers
  - (ii) Khadi and Village Industries Commission
  - (iii) Khadi and Village Industries Board
  - (iv) Coir Board
  - (v) National Small Industries Corporation
  - (vi) Directorate of Handicraft and Handloom
  - (vii) Any other body specified by Ministry of MSME
4. The MSEs must also indicate the terminal validity date of their registration.

Failing (3) & (4) above, such offers will not be liable for consideration of benefits detailed in MSE notification of Government of India dated 23.03.12.

5. The bidder shall submit UAM Certificate and MSME status as per the latest guidelines issued by Ministry of Micro, Small and Medium Enterprises.



6. In terms of orders for Public Procurement (Performance to Make in India) the minimum local content shall be min. 50% for 'Class-I local supplier, min. 20% & <50% for 'Class-II, local suppliers & <20% for 'Non-local supplier and the margin of purchase preference shall be 20%. The detailed procedure for preference to Make in India is specified in **Clause 16 of Section-III.**

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