

**Limited Tender in Single Bid System
For**

**AMC and ATS Support of Hardware and Software
of Data Warehouse (DWH) & Document
Management System (DMS) at CONCOR Central
Site at ICD-Tughlakabad, New Delhi for a period
of one year**



Tender No. CON/IT/55203/22/02

**CONTAINER CORPORATION OF INDIA LTD.
(A GOVT. OF INDIA UNDERTAKING)**

**Corporate Office
3rd Floor NSIC, MDBP Building,
Okhla Industrial Estate, Phase-III,
New Delhi –110 020**

Phone No. : 011-41222500

CONTENTS

Section I	: Letter to Bidders
Section II	: Invitation of Bids for AMC and ATS Support of Hardware and Software of Data Warehouse (DWH) & Document Management System (DMS) at CONCOR Central Site at ICD-Tughlakabad, New Delhi for a period of one year
Section III	: Instructions to Bidders
Section IV	: General Conditions of Contract
Section V	: Special Conditions of Contract
Section VI	: Technical Specifications, Scope of Work and Compliance
Section VII	: Bid Form and Price Schedules
Section VIII	: Contract Form
Section IX	: Performance Security Form
Section X	: Integrity Pact
Section XI	: Affidavit
Section XII	: Earnest Money Deposit

Tender Notice

(E-TENDERING MODE ONLY)

Online Limited Tender in Single Bid System is invited for AMC and ATS Support of Hardware and Software of Data Warehouse (DWH) & Document Management System (DMS) at CONCOR Central Site at ICD-Tughlakabad, New Delhi for a period of one year only through e-tendering mode.

1. The bid document can only be downloaded from the website (www.tenderwizard.com/CCIL) and the intending bidders should submit the document sale price of Rs. 1,000/- inclusive of all taxes and duties through e-payment at the time of making online request.
2. Complete tender papers, duly accompanied with receipts of EMD shall be received online as per date and time mentioned below and may be opened in presence of the bidders or their authorized representatives.

Tender No.	CON/IT/55203/22/02
Name of Work	Limited Tender in Single Bid System for AMC and ATS Support of Hardware and Software of Data Warehouse (DWH) & Document Management System (DMS) at CONCOR Central Site at ICD-Tughlakabad, New Delhi
Estimated Cost	₹ 1,61,07,628/- (Incl. of all)
Completion Period	One year AMC and ATS from the date of award of contract.
Earnest Money Deposit	₹ 3,22,153/- (Through e-payment only)
Cost of Tender Document	₹ 1,000.00/- inclusive of all taxes and duties through e-payment.
Tender Processing Fee (Non-refundable)	₹ Rs.4,720/- (inclusive all taxes & duties through e-payment)
Date of Sale of Tender (Online)	From 06.10.2022 (1100 hrs.) to 20.10.2022 (upto 1700 hrs.)
Date & Time of submission of Tender	21.10.2022 upto 1500 hrs.
Date & Time of opening of Tender	21.10.2022 at 1530 hrs.

CONCOR reserves the right to reject any or all the tenders without assigning any reason thereof.

This tender notice is also available on the web site www.concorindia.com. The bid document can also be downloaded from the website (www.tenderwizard.com/CCIL). However, the intending bidders should submit the document sale price of `1,000.00/- through e-payment at the time of making online request.

EMD should be paid in favour of Container Corporation of India Limited through e-payment and the receipt of the same should be scanned and uploaded in the e-tendering website www.tenderwizard.com/CCIL, along with E-Tender document.

The e-payment of Earnest Money Deposit (EMD) and tender processing fee shall be paid through payment Gateway of CONCOR in E-Tendering Portal at www.tenderwizard.com/CCIL).

To participate in the E-Bid submission, it is mandatory for the bidders to have user ID & password which has to be obtained by submitting an annual registration charge of INR 1200/- plus taxes as applicable to M/s. ITI through e-payment. Bidders have to pay the Tender Processing Fee to ITI through e-payment at the time of downloading/ submission of bid.

The detailed tender document can be viewed from the website www.tenderwizard.com/CCIL from 06.10.2022 1100 hrs. to 20.10.2022 (up-to 1700 hrs.).

Corrigendum / Addendum to this Tender, if any, will be published on website www.concorindia.com, www.tenderwizard.com/CCIL and Central Procurement Portal (CPP) only. Newspaper press advertisement shall not be issued for the same.

Note:

1. Tender Document/sets shall be provided free of cost to Micro & Small enterprises (MSE's) registered with the listed agencies or having Udyog Aadhar Memorandum.
2. MSEs registered with the agencies mentioned below or having Udyog Aadhar Memorandum will have to submit Bid Declaration Form.
3. MSEs who are interested in availing themselves of these benefits and preferential treatment, the MSEs will enclose with their offer the poof of their being MSE registered with any of the agencies mentioned in the notification of Ministry of MSME indicated below along with the bid.
 - (i) District Industries Centers
 - (ii) Khadi and Village Industries Commission
 - (iii) Khadi and Village Industries Board
 - (iv) Coir Board
 - (v) National Small Industries Corporation
 - (vi) Directorate of Handicraft and Handloom
 - (vii) Any other body specified by Ministry of MSME
4. The MSEs must also indicate the terminal validity date of their registration.

Failing (3) & (4) above, such offers will not be liable for consideration of benefits detailed in MSE notification of Government of India dated 23.03.12.

5. The bidder shall submit UAM Certificate and MSME status as per the latest guidelines issued by Ministry of Micro, Small and Medium Enterprises.
6. In terms of orders for Public Procurement (Performance to Make in India) the minimum local content shall be min. 50% for 'Class-I local supplier, min. 20% &<50% for 'Class-II, local suppliers &<20% for 'Non-local supplier and the margin of purchase preference shall be 20%. The detailed procedure for preference to Make in India is specified in Clause 16 of Section-III.

Tender LetterTo,
.....
.....
.....

Name of work: AMC and ATS Support of Hardware and Software of Data Warehouse (DWH) & Document Management System (DMS) at CONCOR Central Site at ICD-Tughlakabad, New Delhi for a period of one year.

Dear Sir,

1. Enclosed please find a set of complete tender document comprising of the following for the work mentioned above.

Section I	:	Letter to Bidders
Section II	:	AMC and ATS Support of Hardware and Software of Data Warehouse (DWH) & Document Management System (DMS) at CONCOR Central Site at ICD-Tughlakabad, New Delhi for a period of one year.
Section III	:	Instructions to Bidders
Section IV	:	General Conditions of Contract
Section V	:	Special Conditions of Contract
Section VI	:	Technical Specifications, Scope of work and Compliance
Section VII	:	Bid Form and Price Schedules
Section VIII	:	Contract Form
Section IX	:	Performance Security Form
Section X	:	Integrity Pact
Section XI	:	Affidavit
Section XII	:	Earnest Money Deposit

Your offer in e-tendering mode is invited as per date, time and other instructions indicated below. You are requested to pursue the instructions contained in the above documents and submit your tender on the due date and time as mentioned in the tender notice duly signed on each page along with requisite credentials through e-tendering mode only in the website

www.tenderwizard.com/CCIL. No other mode is acceptable. Early responses will be highly appreciated. Interested vendors may please note that there will not be any extension of date.

2. Tender/Bid

The Technical Bid containing the following documents to be scanned and uploaded using the digital signature for signing the documents:

- i) Attested copies of Affidavit for sole proprietorship/ partnership deed/ memorandum and Article of Association along with details pertaining to place of registration, principal place of business of the firm, etc.
- ii) Attested copy of power of attorney on non-judicial stamp paper of appropriate value of the signatory of bid on behalf of the tenderer.
- iii) The EMD to be paid through e-payment and receipt of the same, duly authenticated by bank, should be scanned and uploaded in the e-tendering website: www.tenderwizard.com/CCIL however, tenderer (with MSE) has to submit the Bid Security Declaration along with the bid, as per format given in clause 19 of Instructions to the bidders, failing which, the tender will be summarily rejected.
- iv) Affidavit enclosed in section XI to be submitted by bidder along with technical bid for documents submitted by bidder.
- v) Tender Document duly read and signed on all pages.
- vi) For MSE's, the proof/copy of their being MSE registered with any of the agencies mentioned in the notification of Ministry of MSME dated 23.03.12 and terminal validity date of their registration or having Udyog Aadhar Memorandum.

3. Financial Bid

The prices must be filled after downloading the financial bid document in the prescribed format issued through online e-tendering website. The Financial bid should be saved and dully filled up and uploaded to the e-tendering site using Digital Signature for signing the documents.

4. General

- 4.1 All bids must be submitted through e-tendering website www.tenderwizard.com/CCIL
- 4.2 The Tender No. CON/IT/55203/22/02 given above and subject must appear on all correspondence and documents.
- 4.3 The tender shall be on sale (Online) from 06.10.2022 1100 hrs. to 20.10.2022 (up-to 1700 hrs.)
- 4.4 All bids in e-bid cover must be submitted through e-tendering mode only, not later than 1500 hrs. on 21.10.2022.
5. All the bids received shall be opened on the date and time mentioned in the Tender Notice.
 - 5.1 The sequence of opening shall be as follows:

- (i) Earnest Money Deposit
- (ii) Technical Bid
- (iii) Financial Bid

Note : Earnest Money Deposit is mandatory for all the tenderers.

- 5.2 One representative from any bidder shall be authorized and permitted to attend the bid opening.
6. Period of completion of the entire work: One Year AMC and ATS from the date of award of contract.
 7. Bidders are requested to peruse the "Instructions to Bidders" and all other terms in the tender document and submit their tender through E-tendering system only.
 8. Container Corporation of India Ltd. reserves the right to accept or reject any or all the tenders in part or full irrespective of their being lowest, without assigning any reasons.
 9. The offer should be submitted in the e-tendering website www.tenderwizard.com/CCIL through e-tendering mode containing two separate e-bids viz. **Technical bid and financial bid.**
 10. The EMD to be paid through e-payment and receipt of the same, duly authenticated by bank, should be scanned and uploaded in the e-tendering website: www.tenderwizard.com/CCIL, however, tenderer (with MSE) has to submit the Bid Security Declaration along with the bid, as per the format given in clause 19 of Instructions to the bidders, failing which, the tender will be summarily rejected.

Note:

1. Fax /Telex and incomplete offers will be rejected. Container Corporation of India Ltd. reserves the right to accept or reject any or all bids received at their absolute discretion without assigning any reasons whatsoever.
2. It is brought to the notice of bidders that their tender will not be considered if they fail to fulfill the minimum eligibility criteria.
3. It is brought to the notice of MSEs bidders that their offer will not be liable for consideration if they fail to provide proof of their being MSE Registered with any of the agencies mentioned in the notification of Ministry of MSME and the terminal validity date of their registration.

Yours sincerely,

Executive Director (P&S)/A-II