

## Tender Notice (E-TENDERING MODE ONLY)

Online Open Tender (Indigenous Tender) in two bid system are invited for Software Development, Migration and Implementation of Single Commercial System For EXIM & Domestic Logistics Business of CONCOR Along with other Modules For Integration with other Govt. Systems And Onsite Support/ Maintenance of the System only through e-tendering mode.

1. The bid document can only be downloaded from the website ([www.tenderwizard.com/CCIL](http://www.tenderwizard.com/CCIL)) and the intending bidders should submit the document sale price of ₹ 1,000.00 inclusive of all taxes and duties through e-payment at the time of making online request.
2. Complete tender papers duly accompanied with requisite EMD shall be received online as per date and time mentioned below and may be opened in presence of the bidders or their authorized representatives.

Tender No.	CON/IT/2547/19/01
Estimated Cost	₹ 13,78,36,178.78
Completion Period	460 days excluding the warranty period (6 months) and onsite support/ maintenance for 5 years.
Name of Work	Open Tender in Two Bid System for Software Development, Migration and Implementation of Single Commercial System For EXIM & Domestic Logistics Business of CONCOR Along with other Modules For Integration with other Govt. Systems And Onsite Support/ Maintenance of the System
Earnest Money Deposit	₹ 10.00 Lac (₹ Ten Lakhs only) through e-Payment.
Cost of Document	₹ 1,000.00 Inclusive of all taxes and duties through e-payment.
Tender Processing Fee	₹ 4,500.00 plus taxes as applicable. (Non-refundable) through e-payment.
Date of Sale (Online)	From 13/12/2019 1100 hrs. to 04/01/2020 (upto 1600 hrs.)
Date of Pre-bid meeting	19/12/2019 at 1500 Hrs.
Date & Time of submission of tender	06/01/2020 at 1600 Hrs.
Date & Time of opening of tender	07/01/2020 at 1130 Hrs.
Minimum annual turnover	The average annual turnover of the bidder or consortium during the last three financial years should not be less than ₹ 7,29,13,340.95.  In case of consortium*, the average annual turnover shall be determined by adding together the average annual turnover of all the partners. However, the lead partner must have at least 60% of the minimum average annual turnover mentioned above.
Experience with respect to similar nature works	The bidder should have experience in design/development / implementation / migration / support of software for any business application. The minimum amount of single work of the similar nature should be amounting to ₹ 9,18,90,785.85 or works of similar nature amounting to ₹ 13,78,36,178.78 during previous 84 months prior to the date of tender opening.

	<p>In case of consortium*, the experience in this case shall be determined by adding together the experience of all the partners, however, the lead partner must have at least 60% of the minimum experience mentioned above.</p> <p>In this regard, out of these orders the vendor should have executed order for the following either in the same order or in separate orders:</p> <ol style="list-style-type: none"> <li>i. <u>Same Domain experience</u> The bidder should have executed at least one order for development of a software package in the logistics domain.</li> <li>ii. <u>Centralized System and multilocation Experience</u> The bidder should have successfully designed, developed, implemented multilocation centralized system and successfully running for two years.</li> <li>iii. <u>Migration Experience</u> The bidder should have executed the orders for migration/support/implementation of software with RDBMS mentioned below at 'a' or 'b', depending upon the RDBMS proposed for the software for CONCOR: <ol style="list-style-type: none"> <li>a) <u>Proposed RDBMS for similar to existing i.e. Oracle</u> In case the bidder is proposing RDBMS of application same as that of existing i.e. Oracle, then the bidder should have executed at least one order of migration/ support (for multi-location and centralized system) to the proposed RDBMS i.e. Oracle.</li> <li>b) <u>Proposed RDBMS other than the existing i.e. Oracle</u> In case bidder is proposing any Other RDBMS other than the existing i.e. Oracle, then the bidder should have executed at least one order of migration of database from the Oracle to the proposed RDBMS and order for support of such application for multi-location and centralized system. These orders (i.e. migration and support) can be either in the same order or in two separate orders.</li> </ol> </li> </ol> <p>The above mentioned details should be supported by copy of Purchase orders along with the completion certificate indicating completion of such activities i.e. design/ development/ implementation/ migration /support. For Support /on-going</p>
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	<p>services (separate orders or combined with supply/implementation/migration order), value of each completed year would be considered.</p> <p>The experience of the consortium partner shall also be considered; however, the lead partner must have at least 60% of the works executed in terms of value.</p>
Certification	<p>Bidder should be ISO 27001:2013 certified (or its latest version)</p> <p>OR</p> <p>CMM Level-3 (or above) or ISO:9001:2008 certified (or its latest version)</p>
Support	The bidder should have office in Delhi/NCR.

**\*Constitution of Consortium:**

One of the members of the Consortium shall be the lead member who shall have at least 60% share of interest in it. Other members of Consortium shall have at least 15% (fifteen per cent) stake each.

3. CONCOR reserves the right to reject any or all the tenders without assigning any reason thereof.

This tender notice is also available on the web site [www.concorindia.com](http://www.concorindia.com). The bid document can also be downloaded from the website ([www.tenderwizard.com/CCIL](http://www.tenderwizard.com/CCIL)). However, the intending bidders should submit the document sale price of ₹1,000.00 through e-payment at the time of making online request.

EMD to be paid through e-payment and the receipt of the same should be scanned and uploaded in the e-tendering website [www.tenderwizard.com/CCIL](http://www.tenderwizard.com/CCIL).

To participate in the E-Bid submission, it is mandatory for the bidders to have user ID & password which has to be obtained by submitting an annual registration charges of INR 1500/- plus taxes as applicable to M/s. ITI through e-payment. Bidders have to pay the Tender Processing Fee to M/s. ITI through e-payment at the time of downloading/ submission of bid.

The detailed tender document can be viewed from the website [www.tenderwizard.com/CCIL](http://www.tenderwizard.com/CCIL) from 13/12/2019 1100 hrs. to 04/01/2020(upto 1600 hrs.).

**Corrigendum / Addendum to this Tender, if any, will be published on website [www.Concorindia.com](http://www.Concorindia.com), [www.tenderwizard.com/CCIL](http://www.tenderwizard.com/CCIL) and Central Procurement Portal (CPP) only. Newspaper press advertisement shall not be issued for the same.**

**Note :**

1. Tender Document/sets shall be provided free of cost to Micro & Small enterprises (MSE's) registered with the listed agencies or having Udyog Aadhar Memorandum.
2. MSEs registered with the agencies mentioned below or having Udyog Aadhar Memorandum will be exempted from payment of Earnest Money Deposit (EMD).
3. MSEs who are interested in availing themselves of these benefits and preferential treatment, the MSEs will enclose with their offer the poof of their being MSE registered with any of the agencies mentioned in the notification of Ministry of MSME indicated below along with the bid.

- (i) District Industries Centers
- (ii) Khadi and Village Industries Commission
- (iii) Khadi and Village Industries Board
- (iv) Coir Board
- (v) National Small Industries Corporation
- (vi) Directorate of Handicraft and Handloom
- (vii) Any other body specified by Ministry of MSME

4. The MSEs must also indicate the terminal validity date of their registration.

Failing (3) & (4) above, such offers will not be liable for consideration of benefits detailed in MSE notification of Government of India dated 23.03.12

5. Startup are exempted from submission of EMD on submission of valid certificate towards startup enterprise registration issued by Department of Industrial Policy and Promotion, Ministry of Commerce.

Executive Director (MIS)