

Tender Notice (E-TENDERING MODE ONLY)

Online open tender in two bid system are invited for On-Premise Upgradation of Software for HR Payroll, Employee Portal, Online Vigilance Clearance System and Development of its Mobile Application on Turnkey Basis alongwith Incremental Hardware and Software with one year warranty, four years AMC and ATS Support at CONCOR's Corporate Office / Central Site, New Delhi only through e-tendering mode.

1. The bid document can only be downloaded from the website (www.tenderwizard.com/CCIL) and the intending bidders should submit the document sale price of ₹ 1,000.00 inclusive of all taxes and duties through e-payment at the time of making online request.
2. Complete tender papers duly accompanied with requisite EMD shall be received online as per date and time mentioned below and may be opened in presence of the bidders or their authorized representatives.

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| Tender No. | CON/IT/2427/19/02 |
| Name of Work | Open tenders in two bid system are invited for On-Premise Upgradation of Software for HR Payroll, Employee Portal, Online Vigilance Clearance System and Development of its Mobile Application on Turnkey Basis alongwith Incremental Hardware and Software with one year warranty, four years AMC and ATS Support at CONCOR's Corporate Office / Central Site, New Delhi |
| Estimated Cost | ₹ 14,96,03,158.90 |
| Completion Period | 210 Days (period for supply installation commissioning integration, implementation, testing, migration, Go-live, acceptance and one month successful run), one year warranty, first year ATS and 4 years for AMC & ATS period. |
| Earnest Money Deposit | ₹ 10.00 Lakh (₹ Ten Lakh only) through e-Payment. |
| Cost of Document | ₹ 1,000.00 inclusive of all taxes and duties through e-payment. |
| Tender Processing Fee | ₹ 4,500.00 plus taxes as applicable. (Non-refundable) through e-payment. |
| Date of Sale (Online) | From 03/12/2019 1100 hrs. to 23/12/2019 (upto 1600 hrs.) |
| Date & Time of submission of tender | 24/12/2019 at 1630 Hrs. |
| Date & Time of opening of tender | 26/12/2019 at 1130 Hrs. |
| Minimum annual turnover | The average annual turnover of the bidder during the last three financial years should not be less than ₹ 17,33,49,692.00 (Rupees Seventeen Crore Thirty Three Lakh Forty Nine Thousand Six Hundred and Ninety Two Only). The information shall be supported by the copy of Chartered Accountant's certificate. |

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| <p>Experience with respect to similar nature works</p> | <p>The minimum amount of single work of the similar nature should be amounting to ₹ 9,97,35,439.00 or works of similar nature amounting to ₹ 14,96,03,158.90 during previous 84 months (7 years) prior to the date of tender opening.</p> <p>The similar nature of work would include orders in his own name for HR & Payroll for supply (which will include order for supply of hardware & software for HR & Payroll / RDBMS for HR & Payroll / HR & Payroll licenses or software) / HR & Payroll development/ HR & Payroll implementation/ Centralized multi-location Software development (including ERP setup/implementation)/ HR & Payroll integration/ HR & Payroll migration/ HR & Payroll support (AMC's / ATS/ on-site support) for datacenter / DR site.</p> <p>Out of these orders, the bidder should have executed the orders for migration/ Support of HR & Payroll mentioned below at 'i' or 'ii', depending upon the proposed solution of HR & Payroll to CONCOR:</p> <p>i) <u>Proposed HR & Payroll system for similar to existing system of CONCOR i.e. Ramco System:</u></p> <p>In case the bidder is proposing HR & Payroll system same as that of existing i.e. Ramco System then the bidder should have executed atleast one order of migration/ implementation and support from Ramco HR & Payroll system (for multi-location and centralized system) for datacenter / DR site similar to the proposed system of HR & Payroll. These orders (i.e. migration / implementation and its support) can be either in the same order or in two separate orders.</p> <p>ii) <u>Proposed HR & Payroll other than the existing system of CONCOR i.e. Ramco System:</u></p> <p>In case bidder proposing any Other HR & Payroll system other than the existing system i.e. Ramco system, the bidder should have executed at atleast one order of migration and support of HR & Payroll system with (100% data migration covering all aspects of employee including key modules like employee service books, salaries /reimbursement, PF trust/ pension trust etc.) to the proposed HR & Payroll system and order for support of HR & Payroll system for multi-location and centralized system for datacenter / DR site. These orders (i.e. migration and its support) can be either in the same order or in two separate orders.</p> <p>The above-mentioned details should be supported by copies of Purchase orders/contracts alongwith the completion</p> |
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| | <p>certificate indicating completion of such activities i.e. supply (which will include order for supply of hardware & software for HR & Payroll / RDBMS for HR & Payroll / HR & Payroll licenses or software) / HR & Payroll development/ HR & Payroll implementation/ Centralized multi-location Software development (including ERP setup/implementation)/ HR & Payroll integration/ HR & Payroll migration/ HR & Payroll support.</p> <p>The completion for supply (which will include order for supply of hardware & software for HR & Payroll / RDBMS for HR & Payroll / HR & Payroll licenses or software) / HR & Payroll development/ HR & Payroll implementation/ Centralized multi-location Software development (including ERP setup/implementation)/ HR & Payroll integration/ HR & Payroll migration) would be Reckoned from the date of installation / commissioning/ development/ integration/ migration for both types of order i.e. single orders of supply/development / implementation/ integration/ migration and combined order of supply /development / implementation/ integration/ migration with support, in such orders, value of each completed activity i.e. one-time supply /installation / commissioning/ development/ integration/ migration or support period (each completed year) would be considered for the above requirement.</p> <p>For Support /on-going services (separate orders or combined orders with supply (which will include order for supply of hardware & software for HR & Payroll / RDBMS for HR & Payroll / HR & Payroll licenses or software)/ implementation/integration/ migration order), value of each completed year would be considered for the above requirement.</p> |
| Support | <p>The bidder should be a total solution provider and should have direct tie-up with hardware OEM. The bidder should have either direct tie-up with the principals or their authorized partners for software like RDBMS, backup licenses or any other software for supply and providing necessary support. The bidder should submit authorization certificate/ documentary proof of such tie-ups alongwith technical bid. The bidder should have support office in Delhi / NCR to provide necessary support</p> |

3. CONCOR reserves the right to reject any or all the tenders without assigning any reason thereof.

This tender notice is also available on the web site www.concorindia.com. The bid document can also be downloaded from the website (www.tenderwizard.com/CCIL). However, the intending



bidders should submit the document sale price of ₹ 1,000.00 through e-payment at the time of making online request.

EMD to be paid through e-payment and the receipt of the same should be scanned and uploaded in the e-tendering website www.tenderwizard.com/CCIL.

To participate in the E-Bid submission, it is mandatory for the bidders to have user ID & password which has to be obtained by submitting an annual registration charges of INR 1500/- plus taxes as applicable to M/s. ITI through e-payment. Bidders have to pay the Tender Processing Fee to ITI through e-payment at the time of downloading/ submission of bid.

The detailed tender document can be viewed from the website www.tenderwizard.com/CCIL from 03/12/2019 1100 hrs. to 23/12/2019 (upto 1600 hrs.).

Corrigendum / Addendum to this Tender, if any, will be published on website www.concorindia.com, www.tenderwizard.com/CCIL and Central Procurement Portal (CPP) only. Newspaper press advertisement shall not be issued for the same.

Note :

1. Tender Document/sets shall be provided free of cost to Micro & Small enterprises (MSE's) registered with the listed agencies or having Udyog Aadhar Memorandum.
2. MSEs registered with the agencies mentioned below or having Udyog Aadhar Memorandum will be exempted from payment of Earnest Money Deposit (EMD).
3. MSEs who are interested in availing themselves of these benefits and preferential treatment, the MSEs will enclose with their offer the poof of their being MSE registered with any of the agencies mentioned in the notification of Ministry of MSME indicated below along with the bid.
 - (i) District Industries Centers
 - (ii) Khadi and Village Industries Commission
 - (iii) Khadi and Village Industries Board
 - (iv) Coir Board
 - (v) National Small Industries Corporation
 - (vi) Directorate of Handicraft and Handloom
 - (vii) Any other body specified by Ministry of MSME
4. The MSEs must also indicate the terminal validity date of their registration.

Failing (3) & (4) above, such offers will not be liable for consideration of benefits detailed in MSE notification of Government of India dated 23.03.12.

5. In terms of orders for Public Procurement (Performance to Make in India) the minimum local content shall be 50%, margin of purchase preference shall be 20%. The detailed procedure for preference to Make in India is specified in clause 16 of Section –III.

Executive Director (Logistics & MIS)