Tender Notice
(E-TENDERING MODE ONLY)

Online Open Tender in Two Bid System for Implementation of Dual MPLS connectivity for CONCOR’s Central site, Backup Site & All India Remote locations, Associated Network & Security Devices, On-site Support (24*7 basis) at Central Site and Managed Services for Links on turnkey basis for a period of Three Years only through e-tendering mode.

1. The bid document can only be downloaded from the website (www.tenderwizard.com/CCIL) and the intending bidders should submit the document sale price of ₹ 1,000.00 inclusive of all taxes and duties through e-payment at the time of making online request.

2. Complete tender papers duly accompanied with requisite EMD shall be received online as per date and time mentioned below and may be opened in presence of the bidders or their authorized representatives.

<table>
<thead>
<tr>
<th>Tender No.</th>
<th>CON/IT/4216/19/01</th>
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<tbody>
<tr>
<td>Name of Work</td>
<td>Open Tender in Two Bid System for Implementation of Dual MPLS connectivity for CONCOR’s Central Site, Backup Site &amp; All India Remote locations, Associated Network &amp; Security Devices, On-site Support (24*7 basis) at Central Site and Managed Services for Links on turnkey basis for a period of Three Years.</td>
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<tr>
<td>Estimated Cost</td>
<td>₹ 87,39,83,308.00</td>
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<td>Completion Period</td>
<td>180 Days [period for supply, installation, commissioning, integration, migration, testing, acceptance (including 1st year services for MPLS/Internet Links, Onsite Support &amp; Managed Services for Links) and one month successful operation], one year warranty and 2 years period for AMC, MPLS/Internet Links, Onsite Support &amp; Managed Services for Links.</td>
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<tr>
<td>Earnest Money Deposit</td>
<td>₹ 10.00 Lac (₹ Ten Lac only) through e-Payment.</td>
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<tr>
<td>Cost of Document</td>
<td>₹ 1,000.00 inclusive of all taxes and duties through e-payment.</td>
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<tr>
<td>Tender Processing Fee</td>
<td>₹ 4,500.00 plus taxes as applicable. (Non-refundable) through e-payment.</td>
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<tr>
<td>Date of Sale (Online)</td>
<td>From 30/03/2019 1100 hrs. to 24/04/2019 (upto 1600 hrs.)</td>
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<tr>
<td>Date &amp; Time of submission of tender</td>
<td>25/04/2019 at 1200 Hrs.</td>
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<tr>
<td>Date &amp; Time of opening of tender</td>
<td>26/04/2019 at 1130 Hrs.</td>
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<td>Minimum annual turnover</td>
<td>The average annual turnover of the bidder during the last three financial years should not be less than ₹ 1,18,14,95,953.00 (Rupees One Hundred Eighteen Crore Fourteen Lac Ninety Five Thousand Nine Hundred and Fifty Three Only). The information shall be supported by the copy of Chartered Accountant’s certificate. In case of consortium*, the average annual turnover shall be determined by adding together the average annual turnover of all the partners. However, the lead partner must have at least 60% of the minimum average annual turnover mentioned above.</td>
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<tr>
<td>Experience with respect to similar nature works</td>
<td>The minimum amount of single work of the similar nature should be amounting to ₹ 58,26,55,538.00 or works of similar nature amounting to ₹ 87,39,83,308.00 during previous 84 months (7 years) prior to the date of tender opening. In case of consortium*, the experience in this case shall be determined</td>
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</tbody>
</table>
by adding together the experience of all the partners, however, the lead partner must have at least 60% of the minimum experience mentioned above.

The bidder should be a total solution provider and should have either direct tie-up with principals or through their authorized dealers/ partners for providing necessary support for Network & Security Devices. The bidder should also submit authorization certificate from the VPN/ MPLS/ Wireless service providers authorizing them to bid for this tender/ requirement for CONCOR along with the technical bid.

The bidder/ OEM/ Consortium Partner/ ISPs should have either support office or engineer stationed in the same city as that of CONCOR location to provide necessary support for the devices & links. Details of support offices/ engineers may be submitted.

The similar nature of work shall include order for Supply, Support (AMC) for Network & Security Devices, Onsite Support, Implementation & Maintenance of VPN/MPLS either in single order or separate orders.

The bidder should have experience of implementation of IT hardware/network and running and managing at least one network of VPN/MPLS/Wireless of at least 55 locations with a Central Site during last 7 years. Proof of such projects/orders in the name of bidder’s own company/ subsidiary company/ parent company/ Consortium partner either executed or running successfully is to be submitted by the bidder.

The above mentioned details should be supported by copies of Purchase orders along with the completion certificate indicating completion of such activities i.e. supply/ implementation/ integration/ migration/ support /ongoing services (separate orders or combined orders). Value of each completed year would be considered for the above requirement.

The experience of the consortium partner shall also be considered; however, the lead partner must have at least 60% of the works executed in terms of value.

### Authorization

The bidder should be a total solution provider and should have either direct tie-up with principals/ OEMs/ ISPs for providing necessary support or through their authorized dealers/ partners.

The bidder should submit authorization certificate from the principals/ OEMs/ respective ISPs authorizing them to bid for this tender/ requirement for CONCOR along with the technical bid.

The Unified Licenses/ NLD/ ISP or similar for providing MPLS/VPN should be valid at the time of submission of the bid and should be renewable in order to cover the entire period of contract. Copy of the such documents/license should be submitted.

### Support

The bidder/ consortium partner should have experience of supporting IT Hardware/ Network/ Security and Managing & Running at least one network of VPN/ MPLS/ Wireless Telcom in Datacenter connected with at least 55 remote locations on intranet on 24x7 basis at least for one year. Proof of such projects completed or running (complete years) is to be submitted by the bidder.

*Constitution of Consortium:

One of the members of the Consortium shall be the lead member who shall have an at least 60% share of interest in it. Other members of Consortium shall have at least 15% (fifteen per cent) stake each.
3. CONCOR reserves the right to reject any or all the tenders without assigning any reason thereof.

This tender notice is also available on the web site www.concorindia.com. The bid document can be downloaded from the website (www.tenderwizard.com/CCIL). However, the intending bidders should submit the document sale price of ₹ 1,000.00 through e-payment at the time of making online request.

EMD to be paid through e-payment and the receipt of the same should be scanned and uploaded in the e-tendering website www.tenderwizard.com/CCIL.

To participate in the E-Bid submission, it is mandatory for the bidders to have user ID & password which has to be obtained by submitting an annual registration charges of INR 1500/- plus taxes as applicable to M/s. ITI through e-payment. Bidders have to pay the Tender Processing Fee to ITI through e-payment at the time of downloading/ submission of bid.

The detailed tender document can be viewed from the website www.tenderwizard.com/CCIL from 30/03/2019 1100 hrs. to 24/04/2019 (upto 1600 hrs.).

Corrigendum / Addendum to this Tender, if any, will be published on website www.concorindia.com, www.tenderwizard.com/CCIL and Central Procurement Portal (CPP) only. Newspaper press advertisement shall not be issued for the same.

Note:

1. Tender Document/sets shall be provided free of cost to Micro & Small enterprises (MSE's) registered with the listed agencies or having Udyog Aadhar Memorandum.
2. MSEs registered with the agencies mentioned below or having Udyog Aadhar Memorandum will be exempted from payment of Earnest Money Deposit (EMD).
3. MSEs who are interested in availing themselves of these benefits and preferential treatment, the MSEs will enclose with their offer the proof of their being MSE registered with any of the agencies mentioned in the notification of Ministry of MSME indicated below along with the bid.
   (i) District Industries Centers
   (ii) Khadi and Village Industries Commission
   (iii) Khadi and Village Industries Board
   (iv) Coir Board
   (v) National Small Industries Corporation
   (vi) Directorate of Handicraft and Handloom
   (vii) Any other body specified by Ministry of MSME
4. The MSEs must also indicate the terminal validity date of their registration.

Failing (3) & (4) above, such offers will not be liable for consideration of benefits detailed in MSE notification of Government of India dated 23.03.12
5. In terms of orders for Public Procurement (Performance to Make in India) the minimum local content shall be 50%, margin of purchase preference shall be 20%. The detailed procedure for preference to Make in India is specified in clause 16 of Section –III.

Executive Director (MIS&CSR)